LIVTAB

Quick Start Guide

Creator Series

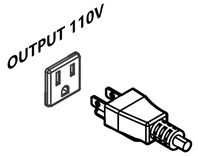
Contact us first! We are here to help.

For technical support, please email **support@livtab.com**
or visit **livtab.com** to chat with us.

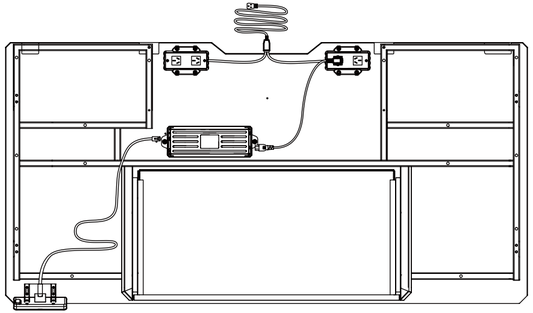
Support Hours: Monday to Sunday, 9:00 AM to 5:00 PM PST

Warning:

1. Check all connection cables and ensure all plugs are securely connected.
2. Before use, verify that the power voltage is compatible (110V).



Action: Insert the power cord into the wall outlet





IMPORTANT: Ensure there are no obstacles under the desk and complete the initialization before first-time use.

Reset/Initialization Method:

1. Lower: Press and hold the "(∨)" key until the desk reaches its lowest position, then release.
2. RST Mode: Press and hold the "(∨)" key again for about 5 seconds until "RST" appears on the display, then release.
3. Rebound: Press and hold the "(∨)" key once more; the desk will move down slightly and rebound.
4. Complete: Initialization is complete when the display shows a numerical height.

Initialization

Common Causes

Overcurrent Protection:
Load exceeds capacity: The load significantly exceeds the rated limit during operation.
Obstruction: Mechanical failure or an obstacle is blocking the movement.

Hall Signal Error:
The connection cable between the leg and the Master Controller is loose or disconnected.

Communication Error:
The power cable of the Master Controller is loose or disconnected.
Master Controller or Control Panel failure.

System Overheat Protection
Duty cycle exceeded: Continuous operation for more than 4 minutes.
Main Control Hub internal temperature exceeds 75°C (167°F).

Manual Reset

Abnormal Operation:

If the desk operates incorrectly or the control panel displays "RST", please follow the steps below to perform a reset.

Reset Procedure:

1. Lower: Press and hold the "(∨)" button until the desk reaches its lowest position, then release.
2. Enter Reset Mode: Press and hold the "(∨)" button again for approximately 5 seconds until "RST" appears on the display, then release.
3. Initialize: Press and hold the "(∨)" button once more; the desk will move down slightly and then rebound.
4. Complete: The numerical height reappears on the display.



	Up: Press and hold to raise the desktop.
	Down: Press and hold to lower the desktop.
M	**Memory Setting:** Press and hold the "M" key. When the display shows "S-", press a number key (1, 2, 3, or 4) to save the current height.
1	**Preset Height 1:** Press 1 to adjust the desk to memory height 1.
2	**Preset Height 2:** Press 2 to adjust the desk to memory height 2.
3	**Preset Height 3:** Press 3 to adjust the desk to memory height 3.
4	**Preset Height 4:** Press 4 to adjust the desk to memory height 4.
	Lock: Press and hold the "M" key until "S-" appears. Continue holding "M" for 5 seconds until the display returns to the numerical height, then keep holding for another 3 seconds until "LOC" appears. The control panel is now locked.
	Unlock: Press and hold the "M" key for 8 seconds until the numerical height reappears. The control panel is now unlocked.

Operation Instructions

Memory Height Presets:

· Adjust the desk to your desired height using the (^) / (v) buttons.

· Press and hold the "M" key to initiate memory mode.

· Press a number key (1, 2, 3, or 4) to complete the height memory setting.

Usage Precautions / Safety Notes

Important Notes & Safety Guidelines

- Please complete the initialization process before first-time use.
- Do not exceed the product's rated weight capacity.
- Stay alert to prevent pinching or collisions during height adjustment.
- Children must use this product under adult supervision.
- In case of abnormal operation, immediately disconnect the power and contact technical support.

1. Pre-Power Check

- Confirm all structural components are fully installed and all screws are securely tightened.
- Ensure lifting columns are vertical, with no tilting or loosening.
- Verify the desktop is firmly connected to the frame.
- Check that the power cord is not squeezed, stretched, or pinched.
- Ensure the desktop is clear of any items for the initial test; no-load operation is recommended.

2. System Initialization & Reset

- The electric height-adjustable desk must undergo a full-stroke calibration after the first power-up.
- Connect the power and press and hold the "(v)" button.
- The desk will descend to its lowest point.
- Press and hold the "(v)" button again until "RST" appears on the display.
- Continue holding the "(v)" button for about 5 seconds until the desk moves down slightly and rebounds. The initialization is complete once the numerical height is displayed.
- Memory functions are only available after successful initialization.
- Note: Failure to initialize may lead to memory malfunctions, unsynchronized columns, or abnormal stops.

3. Initial No-Load Test

- Perform a full-stroke adjustment (lowest to highest) without any equipment on the desk.
- Observe if the columns are moving in sync.
- Check for any unusual noise or excessive vibration.
- Ensure the movement is smooth and free of stuttering.
- If any abnormality occurs, disconnect power immediately and inspect the structural connections.

4. Initial Load Test（To be performed only after the no-load test is successful）

- Add equipment gradually; do not load the full weight at once.
- Ensure the weight is distributed evenly across the desktop.
- Perform small-scale height adjustments for testing.
- Ensure the total weight stays within the rated dynamic load limit.

5. Anti-Collision System Test

- During adjustment, apply a moderate upward counter-force to the bottom of the desktop (e.g., press up lightly with your palm).
- Confirm the system automatically stops or rebounds.
- Note: The anti-collision feature is a safety aid and is not a substitute for human supervision.

6. Important Usage Tips

- Avoid running at full load for the first 24 hours.
- Do not operate the desk continuously for more than 2 minutes.
- A minimum interval of 10 minutes between full adjustments is recommended.
- In the event of a power outage, please repeat the initialization process.

Q: What should I do if the desk operates abnormally or the display shows "RST"?

A: This indicates the system needs a manual reset. Please follow the "Reset Procedure" instructions in Section 2 of this guide to recalibrate the desk.

Q: Why is the control panel unresponsive when I press the buttons?

A: This is likely due to Overheat Protection. If the desk is operated frequently in a short period, the motor will lock to prevent damage. Disconnect the power and let the desk cool down for at least 20 minutes before resuming use.

Q: What should I do if the two legs (columns) of the desk are at different heights?

A: This means the columns are out of sync. Please perform the "Reset Procedure" described in Section 2 to re-level the desk.

Q: An error code is flashing on the display. How can I clear it?

A: Most error codes can be cleared by a power cycle. Disconnect the power cord for 30 seconds, then plug it back in and restart the system.

Q: My saved height presets (1-4) are not working. How do I fix this?

A: This usually happens if the system's calibration is lost. Please re-calibrate the desk by performing a new initialization (Reset Procedure) as outlined in Section 2.